



**BATH  
WELCOMES  
REFUGEES**

## **Volunteer Coordinator**

Bath Welcomes Refugees (BWR) was established in 2015 with the sole aim of bringing to safety and security in the UK those people persecuted and in danger in their own countries, and in particular to help them settle in Bath or the surrounding area.

Over the past year we have seen the growing crisis in Afghanistan and now Ukraine which means our support is needed by an ever-growing number of refugees and asylum seekers. Whilst we remain a volunteer led organisation depending on its 100 plus volunteers and their enthusiasm, invaluable expertise, experience and dedication to provide a range of support to those seeking refuge and to make a new life in Bath we need to strengthen our capacity to support these families and individuals.

BWR is looking to recruit a part time **Volunteer Coordinator** on a fixed 6-month contract. Reporting to a Member of the Management Team you will liaise with, coordinate and support volunteers and our Team Leaders as well as providing administrative support.

### **To be successful in this position, you will need to be**

Empathetic with BWR's aims, non-judgemental and flexible around working times.

Have the ability to develop relationships with volunteers, clients and other stakeholders, be resourceful, collaborative and enjoy working with others with diverse experiences and backgrounds.

You should be able to work remotely on your own initiative as well as being a team player working in a potentially high-pressure environment. You be highly organised, able to manage and prioritise your own workload, be a good communicator and IT literate.

### **Ideally your experience will include**

- ❖ Working with volunteers in the charity, not-for-profit sectors.
- ❖ Recruiting, training and managing volunteers.
- ❖ Supporting and developing volunteers in their roles.
- ❖ Working with CRM databases.
- ❖ An understanding of the data protection requirements in respect of volunteers and the organisation as a whole.

### **Outline of the Role**

You will be the key volunteer contact, recruiting, co-ordinating training, carrying out background and DBS checks and supporting volunteers in their various roles across the organisation. You will work with and support Team Leaders to enable BWR to meet its aims.

- ❖ Liaising with the Language Coordinator and volunteers to ensure we provide effective language tuition to our families and individuals to meet their individual specific needs.
  - Monitoring progress and ensuring that records are kept up to date.
  - Providing analysis of activities as required from time to time.
- ❖ Liaising with the Refugee and Asylum Seeker Support Coordinator to ensure appropriate resources are available to meet ongoing need.

- ❖ Liaising with the Befriending Coordinator and with the families in assessing their need.
- ❖ Liaising with the Membership Secretary to ensure membership applications are processed promptly and the system is updated with all relevant information.
- ❖ Maintaining our Case Management System.
- ❖ Liaising with IT Support in relation to the website and other digital communications.
- ❖ Supporting the Trustees and members of the Management Committee from time to time.

This is a fixed 6-month contract, working part time from home. The role will require flexibility to attend meetings, liaising with refugee families and asylum seekers either during the day, evening or at weekends within the Bath and surrounding area.

The role is based on 24 hours per week with a pro rata salary of £20-22k full time equivalent (commensurate with experience).

The role will require an enhanced DBS check.

To apply for this role please provide an up-to-date CV with a covering letter explaining in less than 200 words why you would be ideal for the role.

Applications to be emailed to [vi.jensen@bathwelcomesrefugees.org.uk](mailto:vi.jensen@bathwelcomesrefugees.org.uk) by **27 April 2022**. Applications will be reviewed as received.

Interviews will be held: Week commencing 2 May 2022.

For more information, please see Detailed Job Description and Chart of BWR Activities.